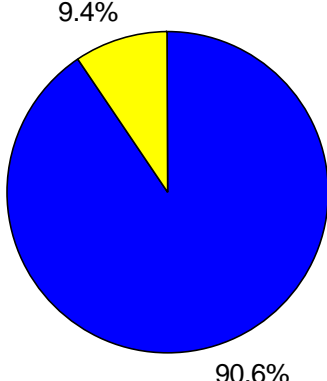


## Office of Human Rights

### 39-01-Enforcing Compliance with the County's Human Rights Ordinance

Fund/Agency: 001/39	Office of Human Rights	<div><b>CAPS Percentage of Agency Total</b> <div><div></div>Enforcing Compliance with the County's Human Rights Ordinance <div></div>All Other Agency CAPS</div></div>
Personnel Services	\$1,011,779	
Operating Expenses	\$113,358	
Recovered Costs	\$0	
Capital Equipment	\$0	
<b>Total CAPS Cost:</b>	<b>\$1,125,137</b>	
Federal Revenue	\$0	
State Revenue	\$0	
User Fee Revenue	\$0	
Other Revenue	\$0	
<b>Total Revenue:</b>	<b>\$0</b>	
<b>Net CAPS Cost:</b>	<b>\$1,125,137</b>	
Positions/SYE involved in the delivery of this CAPS	17/17.5	

#### ► CAPS Summary

Commission receives and investigates complaints filed by any person who believes they have been discriminated against in Fairfax County in violation of the County's Human Rights Ordinance. Persons file discrimination complaints on the basis of race, color, sex, religion, national origin, marital status, age, familial status, or disability in the areas of employment, housing, public accommodations, public education, or consumer credit.

#### ► Method of Service Provision

This service is provided by County staff serving the Human Rights Commission. In addition to investigations of complaints conducted by the staff, the Commission holds appeals and public hearings when necessary. The Commission meets twice a month to carry out its duties under the Ordinance.

## Office of Human Rights

### ► Performance/Workload Related Data

Title	FY 1998 Actual	FY 1999 Actual	FY 2000 Actual	FY 2001 Estimate	FY 2002 Estimate
<b>Output:</b> Cases Processed	1,002	1,053	1,118	1,056	998
Cases Closed	443	393	537	533	574
<b>Efficiency:</b> Cost per case processed	\$1,001	\$961	\$1,064	\$1,117	\$1,238
Cases Closed per investigator (SYE)	40	40	45	44	48
Cases processed/ investigator (SYE)	91	106	94	88	83
<b>Service Quality:</b> Average number of days required to close cases	425	423	412	400	380